

# Building for the Future

## Community Updates



Dr. Richard Chan, Emergency Department Physician, Richmond Hospital

### Improving Richmond Hospital's Emergency Care

#### Richmond Hospital Redevelopment Project Update

#### An Important Community Teaching Hospital



**Richmond  
Hospital  
Foundation**  
列治文醫院基金會

Joyful Giving. Joyful Living.

November 2024

# Richmond Hospital Redevelopment Project Update



Demolition of Richmond Hospital rotunda building located behind the parkade

Over the summer, significant progress has been made at Richmond Hospital to help make way for the new Yorkovich Family Pavilion. The decont and demolition of the rotunda building, where the IV Clinic, Noakes Maternity Clinic & Outpatient Pediatric Clinic, and UBC academic spaces were previously located, is now complete.



Placement of the building for the new CT scanner at Richmond Hospital

The new CT scanner for the Richmond community has arrived and has been placed in the building next to the Milan Ilich Pavilion. This new CT scanner will be operational and available for patient use by the end of the year.



Current Richmond Hospital site

## Next Steps

- Completion of the Psychiatric Assessment Unit, located next to the Emergency Department, by end of January 2025
- Selection of preferred proponent for the Yurkovich Family Pavilion design and construction in January 2025
- Demolition of the Park Centre, current home of the Psychiatric Assessment Unit behind Richmond Hospital



Scan QR code to view the latest changes at Richmond Hospital



# Improving Richmond Hospital's Emergency Care



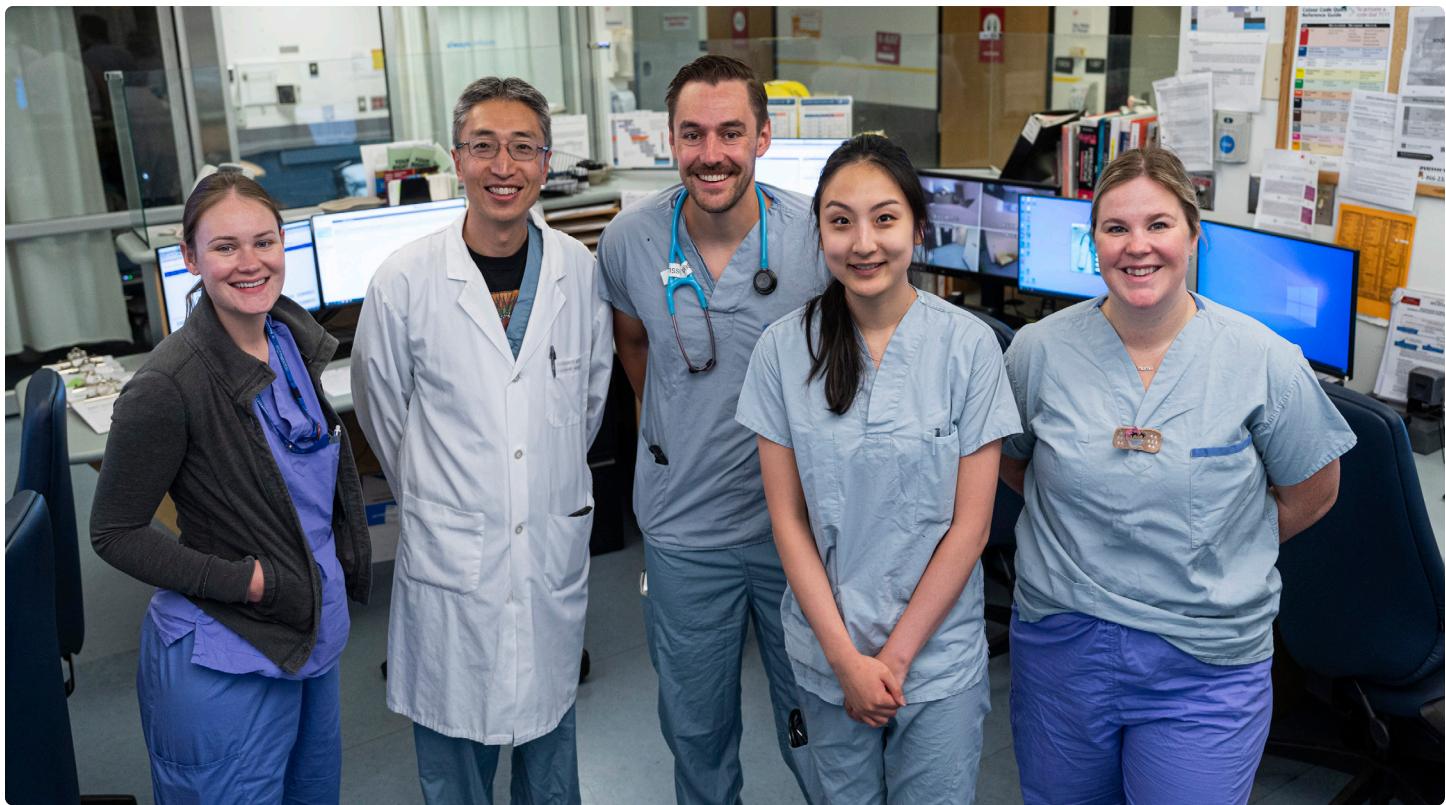
The current ED environment can be overwhelming, especially for patients experiencing mental health symptoms

We've recognized that mental health, like physical health, significantly affects quality of life for individuals and their families. Since the COVID-19 pandemic, the Emergency Department team at Richmond Hospital has seen an increase in patients experiencing mental health symptoms in addition to critical physical illnesses. These can be patients experiencing heightened sleep disturbances such as insomnia, changes in appetite and weight, and a decreased ability to perceive reality.

With 1 in 5 British Columbians experiencing mental health symptoms that impact their daily functioning, relationships and overall well-being, establishing an environment that supports mental health and healing in emergency care is essential.

Open 24 hours a day, seven days a week, Richmond Hospital's Emergency Department (ED) is a busy, hectic space. Treatment and waiting areas are crowded with patients and their anxious family members as well as physicians, nurses, and other health care professionals whose jobs are to move quickly, diagnose and monitor patients.

The current ED environment can be overwhelming, especially for patients experiencing mental health symptoms. The space floods patients with loud and repetitive noises, perpetually activated overhead lights and a constant hustle and bustle of people. All this stimuli may heighten anxiety and discomfort for patients who already feel vulnerable or disoriented, and their sense of distress and overwhelm may increase. Under stressful conditions, the environment can amplify patients' crisis responses and put them at risk of leaving the hospital before assessment and treatment can begin.



Health care staff in ED are committed to providing the best possible care for all patients

## **To create this crucial space in the existing Richmond Hospital Emergency Department set to open in August 2025, we need to raise \$1.38 million.**

The Emergency Department staff at Richmond Hospital are committed to providing the best possible care for all patients, striving for timely assessments and connecting them with the treatment and support they need.

While awaiting the opening of the Yurkovich Family Pavilion, which will feature a dedicated mental health area, Richmond Hospital needs to take immediate action to create a separate space in the current ED aimed at providing the right care at the right time.

Softer lighting, soundproofing walls and high windows allowing the flow of natural light will help reduce external stimuli. Separation from the rest of the ED means less crowding and a reduction of the chaotic atmosphere that is inevitable in the main areas of the ED. Improved monitoring and better sight lines will also ensure staff can stay informed of their patients' evolving needs.

A thoughtfully redesigned mental health zone in the existing ED will provide a calming environment where patients can receive care and assessment while awaiting the next step in their treatment; help reduce stress and anxiety, offering patients a greater sense of safety, dignity, and care; and support physicians and staff in delivering the specialized care patients need to begin their recovery.



Scan QR code to learn more

# An Important Community Teaching Hospital



The new UBC Medical Education Centre at Richmond Hospital

Richmond Hospital is a clinical academic teaching facility for the UBC Faculty of Medicine, a program that provides integrated educational opportunities for medical students, residents and fellows. Recently opened next to the Milan Ilich Pavilion, the new UBC Medical Education Centre complements the existing educational space in the hospital's north tower and features two seminar rooms plus a clinical training room equipped with ward-like equipment for hands-on training.

Dr. Matthew Kwok, Clinical Associate Professor, Dept. of Emergency Medicine, Richmond Site Lead, Vancouver Fraser Medical Program, Faculty of Medicine, University of British Columbia shares:

**“As one of the major teaching hospitals in B.C., Richmond Hospital is also a great place to work, attracting many students to return and contribute to the community where they trained. We look forward to supporting the education and training of the physicians of tomorrow.”**



Dr. Matthew Kwok

Dr. Andy Chan, radiologist at Richmond Hospital, trained as a medical student in Richmond.



Dr. Andy Chan

**“I still vividly remember the excitement on my first day. I learned to cast and stitch, participated in my first code blue, and survived my first night shift in hospital. Over the next year, I worked in General Surgery, Obstetrics & Gynecology, and Pediatrics, just to name a few areas of care in Richmond.**

**I feel very privileged to be back at Richmond Hospital now and part of the physician team after my residency training, with many of the educators I learned from before now as my colleagues.”**

# How Do I Plan for My Future Legacy?

Richmond Hospital Foundation hosted a Cantonese Legacy Giving Seminar recently where we invited Nancy Fong as one of our expert speakers. Nancy Fong, President and Estate Planning & Wealth Management Advisor at NYF Wealth Management, holds both law and business degrees in addition to nearly 20 years as a Certified Financial Advisor with a Family Enterprise Advisor designation, specializing in financial and intergenerational wealth management.

We asked Nancy what she considers to be good indicators of a strong legacy planning process:

- **You have a comprehensive, written plan**

This may include an updated will, a letter of wishes, trusts, an enduring power of attorney, life insurance, and beneficiary designation(s). An integrated and comprehensive plan ensures you address all aspects of your financial and personal wishes.



Nancy Fong, BCom, LLB, CFP, FEA  
President, Estate Planning & Wealth Management Advisor,  
NYF Wealth Management

- **You take the time to consider and name an appropriate executor**

**Local:** someone who would be available to handle estate matters promptly and meet with beneficiaries and professionals in person when necessary.

**Financially-adept:** an executor needs to manage financial affairs, including settling debt, filing taxes and distributing assets.

**Proficient in the local language:** they can better understand the legal documents involved and communicate clearly and effectively. This is especially important to prevent confusion or misunderstandings.

**Willing and able to take on the responsibilities associated with the role:** it can be time-consuming and emotionally challenging, so selecting someone who understands the demands of being an executor is most beneficial.

- **You consult with and obtain advice from professionals**

Tax and legal professionals have expert knowledge of the applicable regulations in your jurisdiction and can assist you in maximizing your estate's value while minimizing potential liabilities and future taxes, including income taxes, capital gains taxes, and probate fees. They can also offer guidance on developing an estate plan that reduces the financial burden your executor may face when managing your estate. Depending on your financial circumstances, including charitable giving in your estate plan can be an effective tax-saving strategy.

With a clear and specific legacy plan, you ensure clarity and guidance for your loved ones and protect and support those you care about. Leaving a legacy gift for Richmond Hospital Foundation is more than just a financial strategy, it brings a sense of fulfillment and joy both during your lifetime and beyond.

# Medical Imaging Centre Campaign

## Now Complete!



Dr. Tracy Chandler, Radiologist at Richmond Hospital

“Thanks to donor generosity, we have completed our Medical Imaging Centre Campaign.

This means greater imaging capacity with **improved access, enhanced diagnostic capabilities and timely treatment.**

Thank **YOU** for helping us elevate patient care in Richmond!”



Scan QR Below to Donate



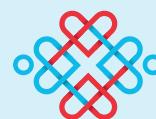
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**Richmond Hospital Foundation**  
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